

ENTEIT: Implementing and Troubleshooting Networks Using Cisco Thousand Eyes

Course Code: ENTEIT

Duration: 3 days

Instructor-led Training (ILT) | Virtual Instructor-led Training (VILT)

OVERVIEW

The *Implementing and Troubleshooting Networks Using Cisco Thousand Eyes (ENTEIT) v1.0* course is designed to introduce you to and familiarize you with Cisco® Thousand Eyes. Through a combination of lectures and hands-on experience, you will learn to implement and configure the Cisco Thousand Eyes solution. You will also learn to install and configure the Cisco Thousand Eyes agents with different test types. This solution will also enable you to perform root cause analysis when troubleshooting.

SKILLS COVERED

After taking this course, you should be able to:

- Describe the Cisco ThousandEyes solution and its high-level use cases
- Identify different types of ThousandEyes agents and supported tests
- Describe different Enterprise Agent deployment options, requirements, and procedures for agent deployment
- Describe different ThousandEyes test types
- Compare Thousand Eyes web layer tests
- Describe the role of an Endpoint Agent
- Deploy and Configure an Endpoint Agent
- Utilize ThousandEyes when performing the root cause analysis

- Discuss the challenges that ThousandEyes Internet Insights can address
- Describe the role and configuration of default and custom alerts
- Distinguish between usability of dashboards and reports
- Utilize Thousand Eyes to monitor solutions end-to-end
- Describe how to perform system administration

WHO SHOULD ATTEND?

This course is intended for:

- Network administrators
- Network engineers
- Network managers
- System engineers

PREREQUISITES

Before enrolling in this course, you should have:

- Basic understanding of network fundamentals
- Basic understanding of Internet Control Message Protocol (ICMP), User Datagram Protocol (UDP), Transmission Control Protocol (TCP), HTTP, SSL, and DNS protocol

The following Cisco course may help you meet these prerequisites:

- **Implementing and Administering Cisco Solutions (CCNA®)**

Course Outline

- Introducing Cisco ThousandEyes
- Introducing Cisco ThousandEyes Agents and Tests

- Deploying Enterprise Agents
- Describing ThousandEyes Routing, Network DNS, and Voice Tests
- Describing Cisco ThousandEyes Web Tests
- Introducing Endpoint Agents
- Deploying Endpoint Agents
- Troubleshooting with Cisco ThousandEyes
- Using Internet Insights
- Configuring Alerts
- Customizing Dashboards and Reports
- Monitoring Solutions
- Administrating the System

Lab Outline

- Schedule a Test
- Deploy Enterprise Agent
- Configure Network, DNS, and Voice Tests
- Configure Web Tests
- Deploy and Configure an Endpoint Agent
- Examine Internet Insights
- Configure Alerts
- Build a Dashboard and Report
- Account Administration

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