

FT-FVC: FortiVoice

Course Code: FT-FVC

Duration: 2 days

Instructor-led Training (ILT) | Virtual Instructor-led Training (VILT)

OVERVIEW

In this two-day course, you will learn how to configure FortiVoice systems, including using the phones.

In the interactive labs, you will explore FortiVoice profiles, extension set ups, trunk configurations, and call features.

SKILLS COVERED

After completing this course, you will be able to:

- Deploy the FortiVoice on your network
- Configure and set up HA for large scale deployments
- Install and set up extensions for both internal and external users
- Create groups to manage calls and configuration options
- Set inbound and outbound dialing rules to meet customer requirements
- Use and manage Auto Attendant menus and options
- Understand system advanced features
- Monitor system via logs and traces to ensure the system is setup correctly
- Generate call reports and invoices based upon user or trunk activity
- Provide access and rights to users within the user portal
- Configure auto dialer and campaigns
- Deploy gateway and local survivable systems
- Deploy softclients for mobile workers

WHO SHOULD ATTEND?

- Networking and security professionals involved in the management, configuration, administration, and monitoring of FortiVoice devices used in their organizations' networks.

PREREQUISITES

- Knowledge of network protocols
- Basic understanding of network concepts
- Basic knowledge of VoIP protocols

MODULES

Module 1: System Overview

Module 2: Extension Configuration

Module 3: Groups

Module 4: Trunks

Module 5: Call Features

Module 6: Log & Maintenance

Module 7: Call Reporting

Module 8: User Portal

Module 9: Auto Dialer

Module 10: Gateway Management

Module 11: FortiFone Softclient

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